



February 27, 2017

To: DieMark 7824 Ink Customers

Subject: Notice of Deviation

Scope: DieMark 7824 Ink Cartridge Shipments beginning Wednesday March 1, 2017

Xandex 7824 ink goes through rigorous qualification for dot performance (size, drying time, adhesion) prior release to production. The current raw materials produce 7824 ink in which the viscosity are outside our specified range, which was determined using historical data. However, the dot performance meets our expectation for this ink formula and we expect this ink to perform satisfactorily for the requirements of your application.

Please contact your customer service representative if you have any questions regarding this deviation.

Bill Eastin

A handwritten signature in black ink that reads "Bill Eastin". The signature is written in a cursive, slightly slanted style.

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