



May 21, 2014

Dear Customer,

Xandex notifies customers of changes that affect the form, fit or function of a product at least 90 days before its implementation.

Please find the attached Product Change Notification (PCN) for the modification of the Xandex Ink Cartridge clamshell card and DieMark Ink Remover 8000 labels to include Bar Code 39.

Xandex complies with the widely-recognized JEDEC Standard "JESD46-C" which stipulates: "Lack of acknowledgement of the PCN within 30 days constitutes acceptance of change."

Please acknowledge receipt of this notification and submit any requests for additional information within 30 days of this notification.

We ask that you forward this notification to all affected users of these products within your organization. Please refer to the attached FAQ for additional information.

If you have any questions, please contact your Xandex Customer Service Representative at their direct email address or at insidesales@xandex.com. You may also contact us at 707.763.7799.

Xandex Sales Team