



January 12, 2015

Dear Xandex DieMark® Customer,

Xandex notifies customers of changes that may affect the form, fit, function, quality or reliability of a product at least 90 days before its implementation.

Please find the attached Product Change Notification (PCN) for the 6993 Green ink change. Xandex Engineering confirms there is no change to the product functionality. Specific details of the change are contained in the notification.

Xandex complies with the widely-recognized JEDEC Standard "JESD46" which stipulates: "Lack of acknowledgement of the PCN within 30 days from the issue date constitutes acceptance of the change".

Additional PCN information and updates can be found at our website link:

[http://www.xandexsemi.com/Products/inker/pcn/product\\_change\\_notifications.htm](http://www.xandexsemi.com/Products/inker/pcn/product_change_notifications.htm)

Please acknowledge receipt of this notification and submit any requests for samples or additional information within 30 days of this notification.

We ask that you forward this notification to all affected users of this product within your organization.

Please refer to the attached FAQ for detailed information. If you have additional questions or support requirements, please contact your Xandex Customer Service Representative at their direct email address or at [insidesales@xandex.com](mailto:insidesales@xandex.com). You may also call us at 707.763.7799.

Xandex Sales Team



## Frequently Asked Questions

*What do I need to do with this notification?*

If your company purchases any of the part numbers listed on the PCN (also detailed below), please review the recommended action based on your company's requirements regarding Product Change Notifications.

*Can Xandex provide a sample free of charge?*

Yes, Xandex will provide 2 no-charge ink cartridge samples for testing. Please provide a zero value purchase order for processing.

*How will the sample order be shipped?*

Xandex will provide prepaid freight, customs duties and taxes (if applicable) via FedEx service on all sample shipments.

*Will the product price change?*

No change to product pricing.

*Will the Xandex part number change?*

No change to the Xandex part number.

***Below is the complete list of Xandex ink cartridge part numbers/descriptions corresponding to PCN 100012-A:***

302-1103	6993GRN 05ML DM1 FILAMENT
302-2103	6993GRN 05ML DM1 TUNGSTEN
302-2203	6993GRN 08ML DM1
302-2303	6993GRN 10ML DM1
302-3303	6993GRN 10ML DM1.25
302-4303	6993GRN 10ML DMS
302-2403	6993GRN 15ML DM1
302-3403	6993GRN 15ML DM1.25
302-4403	6993GRN 15ML DMS
302-2603	6993GRN 25ML DM1
302-2803	CSP 6993GRN 30ML DM1
302-3603	6993GRN 25ML DM1.25
303-1503	6993GRN A5 DM2
304-1503	6993GRN A5 DM2.3
303-1603	6993GRN A6 DM2
303-1803	6993GRN A8 DM2