



September 30, 2013

Dear Customer,

Xandex notifies customers of changes that may affect the form, fit, function, quality or reliability of a product at least 90 days before its implementation.

Please find the attached Product Change Notification (PCN) for the change to the ink cartridge clamshell packaging. Details of the change are contained in the notification.

Xandex complies with the widely-recognized JEDEC Standard JESD46C which stipulates: "Lack of acknowledgement of the PCN within 30 days constitutes acceptance of the change."

We ask that you forward this notification to all affected users of this product within your organization. Please acknowledge receipt of this notification and submit any requests for additional information within 30 days of this notification.

If you have additional questions or support requirements, please contact your Xandex Customer Service Representative at their direct email address or at [insidesales@xandex.com](mailto:insidesales@xandex.com). You may also call us at 707.763.7799.

Xandex Sales Team