



## Product/Process Change Notification

<b>PCN Number:</b>	100023-C	<b>Product Category:</b>	DM-2/DM-2.3 Cartridge	<b>Issue Date:</b>	28-Jun-2017
<b>Contact:</b>	Inside Sales	E-Mail: insidesales@xandex.com			
	1360 Redwood Way, Suite A	Phone: 707-763-7799			
	Petaluma, CA 94954	Fax: 707-763-2631			
<b>Description of Change to Customer:</b>					
A different polypropylene compound is being used to manufacture the plastic DM-2 and DM-2.3 cartridge components.					
<b>Reason For Change:</b>					
The polypropylene compound used for cartridge has been discontinued by the manufacturer and a replacement compound with identical characteristics is not available.					
<b>Customer Impact of Change and Recommended Action:</b>					
Testing verifies no impact in product performance.					
<b>Forecasted Key Milestones:</b> Subject to change based on business conditions					<b>Date:</b>
<b>Complete Internal Qualification Testing</b>					Complete
<b>Samples Available To Order</b>					Available Now
<b>First Shipment of Changed Product</b> (as early as)					1-Nov-17
<b>Last Shipment of Unchanged Product</b> (subject to material availability)					31-Oct-17
<b>Method of Identifying Changed Product:</b>					
Ship date. PCN will be revised when exact changeover date is known.					
<b>Assessment:</b>					
Material change					
<b>Products and Xandex Part Numbers Affected</b>					
All DM-2	303-15XX	303-16XX	303-18XX		
All DM-2.3	304-15XX	304-15XX	304-18XX		
<b>Revision History</b>					
<b>Date of Revision:</b>	<b>Revision Letter:</b>	<b>Reason:</b>			
28-Jun-17	C	Updated with additional notification period			

Please contact your Xandex sales representative for any questions or support requirements. Please return any response as soon as possible, but not to exceed 30 days.

### PCN 100023-C Appendix: Qualification Testing

Test	Result
Dimensional requirements	Pass
Mechanical properties	Pass
Production process compatibility	Pass
Cartridge sealing and opening	Pass
Inking properties	Pass
Beta testing	Pass