



Frequently Asked Questions

What do I need to do with this notification?

If your company purchases Xandex ink cartridges or DieMark Ink Remover 8000 products, please review the recommended action based on your company's requirements regarding Product Change Notifications.

What is the difference between the current ink cartridge packaging and the new ink cartridge packaging and the DieMark Ink Remover 8000 Labels?

The new ink cartridge clamshell package and DieMark Ink Remover 8000 label will include bar coding (Code 39 format).

Is there any change to the size, format or color of the clamshell packaging?

The size, format and color of the clamshell packaging remain the same, no change.

Does this change to the ink cartridge clamshell packaging and DieMark Ink Remover 8000 label affect the products performance in any way?

There is no change to the products performance.