



November 5, 2012

Dear Customer,

Xandex notifies customers of changes that affect the form, fit or function of a product at least 90 days before its implementation.

Please find the attached Product Change Notification (PCN) for the modification of our DM-2 and DM-2.3 Cartridge threads. Details of the change are contained in the notification.

Xandex complies with the widely-recognized JEDEC Standard "JESD46-C" which stipulates: "Lack of acknowledgement of the PCN within 30 days constitutes acceptance of change".

Please acknowledge receipt of this notification and submit any requests for samples or additional information within 30 days of this notification.

We ask that you forward this notification to all affected users of this product within your organization.

If you have any questions or support requirements, please contact your Xandex Customer Service Representative at their direct email address or at insidesales@xandex.com. Or, you may call us at 707.763.7799.

Xandex Sales Team