



Product/Process Change Notification

PCN Number:	100009-B	Product Category: Ink Cartridge	Issue Date: 30-Sep-13
Contact:	Inside Sales	E-Mail: insidesales@xandex.com	
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Description of Change to Customer: Ink cartridge packaging clamshell material change.			
Reason For Change: Current material requires addition of topical static dissipative treatment that is difficult to control and leaves an oily film on clamshell; the new clamshell material has embedded ESD controls.			
Customer Impact of Change and Recommended Action: No impact			
Forecasted Key Milestones: Subject to change based on business conditions			Date:
Complete Internal Qualification Testing			22-Nov-13
Samples Available To Order			N/A
First Shipment of Changed Product (as early as)			6-Jan-14
Last Shipment of Unchanged Product (subject to material availability)			31-Mar-14
Method of Identifying Changed Product: Not applicable			
Assessment: Packaging change			
Products and Xandex Part Numbers Affected All Xandex DieMark ink cartridge products			
Revision History			
Date of Revision:	Revision Number:	Reason:	
27-Sep-13	A	Initial Publication	
16-Dec-13	B	Added aging test results	

Please contact your Xandex sales representative for any questions or support requirements. Please return any response as soon as possible, but not to exceed 30 days.

PCN 100009-B Appendix: Qualification Testing

Test	Result
Dimensional Verification	Pass
Mechanical Retention	Pass
Surface Resistivity	Pass
Aging Test	Pass