



Product/Process Change Notification

PCN Number:	100018-B	Product Category:	Inker Hardware	Issue Date:	9-Nov-15
Contact:	Inside Sales	E-Mail: insidesales@xandex.com			
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Description of Change to Customer:					
Actuator mechanism redesigned to reduce the force required to actuate.					
Reason For Change:					
Improve reliability and increase period between required Preventative Maintenance actions.					
Customer Impact of Change and Recommended Action:					
Verify actuator mechanism does not impact specific customer use model.					
Forecasted Key Milestones: Subject to change based on business conditions					Date:
Complete Internal Qualification Testing					Complete
Samples Available To Order					Now
First Shipment of Changed Product (as early as)					9-Feb-16
Last Shipment of Unchanged Product (subject to material availability)					8-Feb-16
Method of Identifying Changed Product:					
Visually different (see accompanying pictures)					
Assessment:					
Change in function (actuation time), form (see accompanying pictures)					
Products and Xandex Part Numbers Affected:					
Retrofit Cartridge Holder 315-0008 315-0010 315-0011					
Revision History					
Date of Revision:	Revision Letter:	Reason:			
9-Nov-15	A	Initial publication			
15-Dec-16	B	Cancelled PCN; design change will not be implemented			

Please contact your Xandex sales representative for any questions or support requirements. Please return any response as soon as possible, but not to exceed 30 days.

PCN 100018-A Appendix Qualification Testing

Test	Result
Design Verification Testing	Pass
Ink Dot Testing	Pass