



Product/Process Change Notification

PCN Number:	100023-A	Product Category:	DM-2/DM-2.3 Cartridge	Issue Date:	22-Jun-2017
Contact:	Inside Sales	E-Mail: insidesales@xandex.com			
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Description of Change to Customer:					
A different polypropylene compound is being used to manufacture the plastic DM-2 and DM-2.3 cartridge components.					
Reason For Change:					
The polypropylene compound used for cartridge has been discontinued by the manufacturer and a replacement compound with identical characteristics is not available.					
Customer Impact of Change and Recommended Action:					
Testing verifies no impact in product performance.					
Forecasted Key Milestones: Subject to change based on business conditions					Date:
Complete Internal Qualification Testing					21-Jul-17
Samples Available To Order					Available Now
First Shipment of Changed Product (as early as)					1-Oct-17
Last Shipment of Unchanged Product (subject to material availability)					30-Sep-17
Method of Identifying Changed Product:					
Ship date. PCN will be revised when exact changeover date is known.					
Assessment:					
Material change					
Products and Xandex Part Numbers Affected					
All DM-2	303-15XX	303-16XX	303-18XX		
All DM-2.3	304-15XX	304-15XX	304-18XX		
Revision History					
Date of Revision:	Revision Letter:	Reason:			
22-Jun-17	A	Initial release			

Please contact your Xandex sales representative for any questions or support requirements. Please return any response as soon as possible, but not to exceed 30 days.

PCN 100023-A Appendix: Qualification Testing

Test	Result
Dmensional requirements	Pass
Mechanical properties	Pass
Production process compatibility	Pass
Cartridge sealing and opening	Pass
Inking properties	Pass
Beta testing	Pass