Product/Process Change Notification

PCN Number:	100023-D	Product Category: DM-2/DM-2.3 Cartridge	Issue Date: 28-Jun-2017
Contact:	Inside Sales	E-Mail: insidesales@xandex.com	
	1360 Redwood Way, Suite A	Phone: 707-763-7799	
	Petaluma, CA 94954	Fax: 707-763-2631	

Description of Change to Customer:
A different polypropylene compound is being used to manufacture the plastic DM-2 and DM-2.3 cartridge components.

Reason For Change:
The polypropylene compound used for cartridge has been discontinued by the manufacturer and a replacement compound with identical characteristics is not available.

Customer Impact of Change and Recommended Action:
Testing verifies no impact in product performance.

Forecasted Key Milestones: Subject to change based on business conditions	Date:
Complete Internal Qualification Testing	Complete
Samples Available To Order	Available Now
First Shipment of Changed Product (as early as)	1-Nov-17
Last Shipment of Unchanged Product (subject to material availability)	31-Oct-17

Method of Identifying Changed Product:
Ship date. PCN will be revised when exact changeover date is known.

Assessment:
Material change

Products and Xandex Part Numbers Affected

All DM-2	303-15XX	303-16XX	303-18XX	306-15XX	306-16XX	306-18XX
All DM-2.3	304-15XX	304-15XX	304-18XX	307-15XX	307-16XX	307-18XX

Revision History

Date of Revision:	Revision Letter:	Reason:
28-Jun-17	C	Updated with additional notification period
4-Aug-17	D	Updated with 306-XXXX and 307-XXXX Part Numbers

Please contact your Xandex sales representative for any questions or support requirements. Please return any response as soon as possible, but not to exceed 30 days.

PCN 100023-D Appendix: Qualification Testing

Test	Result
Dimensional requirements	Pass
Mechanical properties	Pass
Production process compatibility	Pass
Cartridge sealing and opening	Pass
Inking properties	Pass
Beta testing	Pass