



XANDEX PCN 100035-A FAQ

What do I need to do with this notification?

Note that at the date designated on the PCN, all inker bases will incorporate a design change to make Z adjustment in finer steps, and that pneumatic shuttles will be replaced with a new design. There will be minor changes to the dimensional footprint of the inker base with shuttle. Compare the dimensional drawings contained in the PCN Appendix to evaluate the impact of the changes to your inking setup.

What is the difference between the current pneumatic inker base and shuttle and the new inker base and shuttle?

The new inker base utilizes a screw with much finer threads in the Z adjustment portion of the base. This new screw allows adjustment in Z axis of ten thousandths of an inch (0.0001). The shuttle has been redesigned to improve pointing accuracy and lessen friction-based particulate that developed over time in the old shuttle design, thus extending maintenance cycle and providing more reliable performance.

Are the new Inker base and shuttle compatible with my existing controller?

Yes, the new inker base and shuttle are compatible with existing pneumatic controllers.

Is the new shuttle compatible with my existing inker base?

Yes, the new shuttle is compatible with existing inker bases. For some inker base models there is a corresponding mounting bracket needed to mount the new shuttle. The bracket is needed only for first time installation of the new shuttle. Xandex Customer Service can help you select the correct mounting bracket.

Does this design change affect the inker base and shuttle size or weight?

Yes, there are slight changes in size and weight. See PCN Appendix drawings for model specific information.

Are preventive maintenance kits available for the new shuttle?

A single maintenance kit will be released for the two new shuttle designs that will replace many of the existing pneumatic shuttles. See PCN for part numbers / models affected.

Can the current shuttle preventive maintenance kits be used for preventive maintenance on the new shuttles?

No, the current preventive maintenance kits are for use on the existing shuttles only.

What model inker sets are NOT affected by this change?

The X5100 model, Set P/N 340-5100 plus the X5200 and X5210 models, Set P/N 340-5200 and Set P/N 340-5210 are not affected by this change. In addition, the shuttle maintenance kits for these models, P/N 370-0003 (X5200 & X5210) and 370-0004 (X5100) will continue to be available without change.



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How do I order samples for qualification?

We encourage you to obtain samples to check the fit. For samples you can submit an order for the full amount of the item. You will have 30 days to evaluate. If you find within the 30 days that the part does not meet your needs, you can return the part for full credit/refund minus any missing parts or repairs needed (if any).