



Frequently Asked Questions

What do I need to do with this notification?

You are receiving this notice if your company has purchased a Motorized Z Inking System, Motorized Z inker base or Motorized Z controller within the last 2 years. The part numbers that are affected by this notice are listed on the PCN appendix. Please share this notice with all users of the product inside your organization. Review PCN recommendations and take action based on your company's requirements regarding Product Change Notifications.

What is the difference between the current Motorized Z Inking System and the new Micro Z Inking System?

The current Motorized Z Inking System with small dot capability was developed over 20 years ago, and reliably and repeatably produced ink dots in the 7mil – 10mil small dot range. The new Micro Z Inking System incorporates design improvements in the inker base, pneumatic controller, and controller software to enable consistent, reliable small dot production in the 3mil – 7mil range, when using the newly developed A4 small dot pneumatic ink cartridge. The Micro Z will be available in a mechanical (manual) Z up and down adjustment version or a motorized (push button) Z up and down version.

Can I use my Motorized Z Inker Base with a new Micro Z Controller?

No, the Motorized Z Inker Base is not compatible with the Micro Z Controller.

Can I use my Motorized Z Controller with the new Micro Z Inker Base?

No, the Motorized Z Controller is not compatible with the Micro Z Inker Base.

Is the new product RoHS compliant?

Yes

Does this change to the product affect the inking performance in any way?

There is a potential impact unique to customer inking parameters. Dot size settings used on the Motorized Z will be different on the new Micro Z Inking System in order to place an equivalent dot size. We recommend that customers test the new product to verify that the inking system meets their requirements.

Will the Motorized Z Inking System still be supported?

Xandex will continue to provide service and repair as well as preventive maintenance kits for the discontinued Motorized Z Inker Bases and Controllers at least through Feb 28, 2025.

Will the Xandex part number change?

Yes, the new Micro Z Inking System will have new part and model numbers. Refer to PCN appendix.