



## Product/Process Change Notification

<b>PCN Number:</b>	100002 - B	<b>Product Category:</b>	6990 Black Ink	<b>Issue Date:</b>	14-Jan-13		
<b>Contact:</b>	Inside Sales		E-Mail: insidesales@xandex.com				
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<b>Description of Change to Customer:</b>							
Dye used in 6990 Ink is being produced at a different manufacturing location.							
<b>Reason For Change:</b>							
Dye manufacturer transferred production to a different facility.							
<b>Customer Impact of Change and Recommended Action:</b>							
Xandex recommends verifying automated pattern recognition performance.							
<b>Forecasted Key Milestones:</b>					<b>Date:</b>		
<b>Complete Internal Qualification Testing</b>					Complete		
<b>Samples Available To Order</b>					1-Mar-13		
<b>First Shipment of Changed Product (as early as)</b>					1-May-13		
<b>Last Shipment of Unchanged Product (subject to material availability)</b>					31-Jul-13		
<b>Method of Identifying Changed Product:</b>							
Ink batch number 13080282 or greater is made with dye from the new manufacturing location							
<b>Assessment:</b>							
Change in supplier manufacturing facility							
<b>Products and Xandex Part Numbers Affected</b>							
Cartridges with 6990 Black Ink	302-1121	302-2121	302-2221	302-2321	302-2421	302-2621	302-2628
	302-2821	302-3321	302-3421	302-3621	302-4321	302-4421	303-1521
	303-1621	303-1821	304-1521	304-1621	304-1821		
<b>Revision History</b>							
<b>Date of Revision:</b>	<b>Revision Number:</b>	<b>Reason:</b>					
14-Jan-13	A	Initial publication					
19-Apr-13	B	Added specific batch number, extended date of last shipment					

Please contact your Xandex sales representative for any questions or support requirements. Please return any response as soon as possible, but not to exceed 30 days.

### PCN 100002-A Appendix: Qualification Testing

Test	Result
Viscosity	Pass
Color Strength	Pass
Ionic Levels (Na & Cl)	Pass
Dot Size	Pass
Dot Consistency	Pass