



## Product/Process Change Notification

<b>PCN Number:</b>	100011-A	<b>Product Category:</b>	Multiple (see below)	<b>Issue Date:</b>	19-May-14
<b>Contact:</b>	Inside Sales	E-Mail: insidesales@xandex.com			
	1360 Redwood Way, Suite A	Phone: 707-763-7799			
	Petaluma, CA 94954	Fax: 707-763-2631			
<b>Description of Change to Customer:</b>					
Adding 'Code 39' bar coding to Ink Cartridge Clamshell Label. Adding 'Code 39' bar coding label to Diemark Ink Remover Cans. Bar code to comply with specification ISO/IEC 16388.					
<b>Reason For Change:</b>					
Customer requests and reduce handling errors at Xandex.					
<b>Customer Impact of Change and Recommended Action:</b>					
No action required. To take advantage of the bar code customers must be able to scan 'Code 39' bars that do not include a Modulo 43 check character.					
<b>Forecasted Key Milestones:</b> Subject to change based on business conditions					<b>Date:</b>
<b>Complete Internal Qualification Testing</b>					18-Aug-14
<b>Samples Available To Order</b> (Limited Samples Available)					4-Aug-14
<b>First Shipment of Changed Product</b> (as early as)					1-Sep-14
<b>Last Shipment of Unchanged Product</b> (subject to material availability)					31-Aug-14
<b>Method of Identifying Changed Product:</b>					
Visually by presence of bar code					
<b>Assessment:</b>					
Change in form (labeling)					
<b>Products and Xandex Part Numbers Affected</b>					
All DM-1, DM-1.25 and DMS Ink Cartridge Products, part numbers: 302-XXXX, 305-XXXX					
All DM-2 and DM-2.3 Ink Cartridge Products, part numbers: 303-XXXX, 304-XXXX, 306-XXXX, 307-XXXX					
Diemark Ink Remover Products, part numbers: 204-8000 and 204-8001					
<b>Revision History</b>					
<b>Date of Revision:</b>	<b>Revision Letter:</b>	<b>Reason:</b>			
19-May-14	A	Initial Publication			

Please contact your Xandex sales representative for any questions or support requirements. Please return any response as soon as possible, but not to exceed 30 days.

### PCN100011-A Appendix: Qualification Testing

Test	Result
Verify conformance to ISO/IEC 16388	Pending