



Product/Process Change Notification

PCN Number:	100001 - A	Product Category:	DM-2 & 2.3 Ink Cart.	Issue Date:	5-Nov-12
Contact:	Inside Sales		E-Mail: insidesales@xandex.com		
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Description of Change to Customer:					
Modified cartridge threads for the air fitting to improve sealing.					
Reason For Change:					
Quality Improvement: Reduce air/ink leaks at air fitting threads.					
Customer Impact of Change and Recommended Action:					
Slight increase in force to install air fitting into cartridge. No action required by customer.					
Forecasted Key Milestones: Subject to change based on business conditions					Date:
Complete Internal Qualification Testing					Complete
Samples Available To Order					1-Nov-12
First Shipment of Changed Product					1-Mar-13
Last Shipment of Unchanged Product					28-Feb-13
Method of Identifying Changed Product:					
Ship date					
Assessment:					
Change in form, improves quality, no impact to reliability					
Products and Xandex Part Numbers Affected					
All DM-2 and DM-2.3 Ink Cartridge Products					
Part numbers: 303-XXXX, 304-XXXX, 306-XXXX, 307-XXXX					
Revision History					
Date of Revision:	Revision Number:	Reason:			
5-Nov-12	A	Initial publication			

Please contact your Xandex sales representative for any questions or support requirements. Please return any response as soon as possible, but not to exceed 30 days.

PCN 100001-A Appendix: Qualification Testing

Test	Result
Mechanical Thread Measurements	Pass
Torque Performance Test	Pass
Seal Integrity Testing	Pass
Seal Temperature/Humidity Stress Test	Pass
Installation Test	Pass