



November 17, 2015

Dear Customer,

Xandex notifies customers of changes that may affect the form, fit, function, quality or reliability of a product at least 90 days before its implementation.

Please find the attached Product Change Notification (PCN) for the Retrofit Cartridge Holder Change. Specific details of the change are contained in the notification.

Xandex complies with the widely-recognized JEDEC Standard "JESD46" which stipulates: "Lack of acknowledgement of the PCN within 30 days constitutes acceptance of the change".

Please acknowledge receipt of this notification within 30 days of this notification.

We ask that you forward this notification to all affected users of this product within your organization.

If you have additional questions or support requirements, please contact your Xandex Customer Service Representative at their direct email address or at insidesales@xandex.com. You may also call us at 707.763.7799.

Xandex Sales Team