

November 07, 2018

Dear Valued Customer,

Please find the attached Product Change Notification (PCN) regarding a change to the manufacturer of the 12 VDC solenoids that are a component of all of the Xandex 12 volt electric cartridge holders and inking systems. Specific details of the change are contained in the notification.

Xandex complies with the widely-recognized JEDEC Standard "JESD46" which stipulates: "Lack of acknowledgement of the PCN within 30 days constitutes acceptance of the change". Additional PCN information and updates can be found at our website link: <a href="http://www.xandexsemi.com/Products/inker/pcn/product change notifications.htm">http://www.xandexsemi.com/Products/inker/pcn/product change notifications.htm</a>

Please forward this notification to all affected users of this product within your organization.

We would appreciate acknowledgment of this notice and requests for additional information regarding the PCN before December 07, 2018.

If you have additional questions or support requirements, please contact your Xandex Customer Service Representative at their direct email address or at <a href="mailto:insidesales@xandex.com">insidesales@xandex.com</a>. You may also call us at 707.763.7799.

Xandex Sales Team